

## Registration FAQs

- **Q. Will pre-registration badges be mailed out?**
- A. No, badges will not be sent in the mail. You can pick up your badge at the convention.
  
- **Q. What does badge pre-registration include?**
- A. Pre-registering gets you a three-day badge. We do not offer one day badges via online registration.
  
- **Q. What is the difference between VIP and regular registration?**
- A. VIP registration includes a three-day badge, early access to the exhibit hall, priority seating and line access at all main events, guest signing, and maid café, a free Anime Milwaukee 2012 T-shirt, and access to the VIP lounge. Drinks and snacks are complimentary for VIPs.
  
- **Q. What if I do not want to register online? What other options are there?**
- A. You can print our mail-in registration form via the Anime Milwaukee website and send it to the address listed on the form along with your payment (checks preferred). You can also pre-register at any Anime Milwaukee road show event during other conventions, which is also listed on our website. Finally, you can register at the convention.
  
- **Q. How do I register a group?**
- A. We have a separate form meant for group registration. You must download the form via our website, print it off and mail it in to the address listed on the form. There is no online registration option for group registration.
  
- **Q. How do I qualify for group registration?**
- A. You must have a party of at least 10 people to qualify for group registration. There is no maximum number of people per group.
  
- **Q. What is the pricing for group registration?**
- A. In a group of 10 to 20, group registration offers \$5 off per registration compared to the regular pre-registration rate. In groups of 21 or more, it is \$10 off per registration compared to the regular pre-registration rate.
  
- **Q. What will I need to pick up my Pre-Registration Badge?**
- A. You must print off your confirmation email and present it at the Pre-Registration table and have your valid State ID with you and/or a guardian to verify.
  
- **Q. I haven't gotten a confirmation email?**
- A. Contact Registration at [registration@animemilwaukee.com](mailto:registration@animemilwaukee.com). Please provide the first and last name and email of the person under the registration in your email. We will resend your confirmation to you within 3-4 days.
  
- **Q. What do I do if I have already pre-registered/bought a badge at the convention but I want to volunteer?**

- A. You must first go to the volunteering department and sign up for volunteer hours. After completing your volunteer requirements, you must go to convention operations (Con-Ops) to receive your reimbursement.
- **Q. What if I have already paid for a badge but also signed up for a panel?**
- A. You must bring your registration confirmation email and your panel registration email to convention operations (Con-Ops) to receive your reimbursement.
- **Q. How many hours do I have to volunteer to receive free registration?**
- A. You must volunteer for a minimum of 12 hours to receive free convention registration.
- **Q. What are the at-con registration prices?**
- A. A 3-Day Badge is \$40, a 1-Day Badge (Friday and Saturday) is \$25 and a Sunday Badge is \$20. Children 6 and under can attend the convention for free.
- **Q. Where do I pick up/purchase a badge at the convention?**
- A. Pre-registration and registration will both be located on the first floor of the Frontier Airline Center.
- **Q. When can I pick up my badge (registration hours)?**
- A. Registration is not available on Thursday. On Friday: 10am-9pm, Saturday: 8am-7pm, and Sunday 9am-2pm.
- **Q. What payment methods are accepted for registration at the convention?**
- A. Cash, checks, credit/debit cards and money orders are all accepted.
- **Q. Who should I make out a check to?**
- A. Entertainment and Culture Promotion Society (ECPS).
- **Q. What do I do if I didn't pick up/purchase a badge during registration hours?**
- A. After registration has closed, badges are available for pick-up or purchase in the Solomon Juneau Room, located on the 2<sup>nd</sup> floor of the Hyatt Regency. This room will be open on Friday from 9pm-midnight and on Saturday from 7pm-10pm.
- **Q. What do I do if I lost my badge?**
- A. You must go directly to the pre-registration table in the Frontier Airline Center. There will be a fee for replacing lost badges.